

## Major US City

### **What does the company do?**

The public administration organization that provides government for the largest city in this Mid-Atlantic State. The government oversees departments such as urban planning/zoning, public works, parks and recreation, fire, police, emergency medical services, accounting/finance, human resources, transportation, information technology, and housing to name a few.

### **What does CoreIntegrator do for them?**

This is one of the largest installations of CoreIntegrator that we have implemented. This installation revolves around the accounts payable department as many others do, but there are many custom pieces of software that were written to integrate other systems and streamline processes. CoreIntegrator continues to work closely with the City providing support and new features for their implementation

### **How do we make their life easier?**

One of the biggest problems facing the City prior to installation of CoreIntegrator was paying their vendors. These vendors would often have to wait upwards of 90 days to get paid for their work. This obviously caused issues with keeping services going for the citizens of this City. Through CoreIntegrator's streamlined process, we were able to drive that number down into the single digits for payment. Baltimore was able to have happier vendors and take advantage of prompt pay discounts and save themselves money. Another area where CoreIntegrator was able to help was through their requisition process. We created a custom Expense Authorization (EA) system for City employees to request funds for purchases. This allowed for a standardized process for all employees to use and integrates directly into GP