

## National Nursing and Rehabilitation Facilities

### What does the company do?

This company operates skilled nursing facilities across the United States. Offering short-term and long-term care, supported by competent clinical teams that are equipped with the skills, tools and state-of-the-art equipment necessary to take care of the needs of their residents. They also have access to real time quality and performance data through sophisticated information technology systems.

### What does CoreIntegrator do for them?

CoreIntegrator is a key part of this company's information technology strategy. CoreIntegrator runs AP, New vendor, check requests, and several custom workflows, specific to their business. CoreIntegrator has in addition to CoreIntegrator, we have done a number of integrations in other areas of their business to streamline processes. CoreIntegrator was implemented in the Accounts Payable department to handle invoices, purchase orders, and many other processes. CoreIntegrator is the backbone of a very unique travel and expense workflow. This workflow is customized to allow them to break up expenses into mileage and general expenses. The workflow allows them to create splits between different facilities for a single item. This makes it easy for them to enter their expenses when they visit multiple facilities or make single purchases for multiple facilities. For example, if they visit several facilities, they can split their mileage so that each facility is charged appropriately. Or, if the central office orders supplies in bulk, they can split the purchase so that each facility is charged accordingly. This workflow also has custom indicators (color coding) that makes it easy for them to spot issues when their splits do not calculate correctly.

### How do we make their life easier?

In addition to the Travel and Expense Workflow, we have created a Resident Refund workflow. This allows them to track refunds for residents at each of their facilities. This workflow also pairs with a Crystal Report that allows them to review the information based on the transactions. They also utilize our vendor portal, which is a web-based interface available to vendors so that they can check on the status of their invoices.