

Healthcare – Major Physician Practice

What does the company do?

This company was incorporated in July 2000 as a non-profit, physician-led practice group. Formerly part of a major university, they have grown to become the largest independent physician practice in the region with more than 750 providers. As members of a well know School of Medicine and Health Sciences faculty, their providers are teachers and mentors for medical students, residents, and researchers preserving our rich tradition of academics, research, and healing

What does CoreIntegrator do for them?

They utilize CoreIntegrator to process their general invoices from vendors. These invoices arrive directly from the vendor through normal office delivery and then are processed through an electronic approval workflow and released to Dynamics GP for payment. Throughout this process, there are numerous people who touch the invoice. This process can go through the Department Managers, Practice Group Administrators, Department Chairperson, or even the CEO. Once approve, the document finally arrives in Accounts Payable for final processing. In the same manner, PO invoices are also processed and matched to the originating PO. CoreIntegrator also provided a requisition solution for all users to get their purchase requests approved.

How do we make their life easier?

Just as this group makes the lives of their patients easier, CoreIntegrator has helped them run their back office more efficiently. The automation of their workflow approval process eliminates lost documents, allows them to identify problem areas, and take advantage of prompt payment discounts. It was often the case in the past that invoices would go the wrong department and would need to be internally mailed to the correct location. With CoreIntegrator, this process that once took days, now takes seconds! The CoreIntegrator suite of products has assisted in Accounts Payable approval of invoices and removing the need to physically store paper documents.